

Whitecliff Group Practice

Whitecliff Mill Street, Blandford, DT11 7BH

Showing responses about all questions from all patients

Showing weighted results ▼



71% find it easy to get through to this surgery by phone

Local (CCG) average: 84% | National average: 73%

[Show breakdown](#) 

92% find the receptionists at this surgery helpful

Local (CCG) average: 90% | National average: 87%

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69% usually get to see or speak to their preferred GP

Local (CCG) average: 69% | National average: 59%

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83% were able to get an appointment to see or speak to someone the last time they tried

Local (CCG) average: 89% | National average: 85%

[Show breakdown](#)



90% say the last appointment they got was convenient

Local (CCG) average: 94% | National average: 92%

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69% describe their experience of making an appointment as good

Local (CCG) average: 82% | National average: 73%

Show breakdown



61% usually wait 15 minutes or less after their appointment time to be seen

Local (CCG) average: 68% | National average: 65%

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46% feel they don't normally have to wait too long to be seen

Local (CCG) average: 63% | National average: 58%

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89% say the last GP they saw or spoke to was good at giving them enough time

Local (CCG) average: 90% | National average: 87%

Show breakdown



89% say the last GP they saw or spoke to was good at listening to them

Local (CCG) average: 92% | National average: 89%

Show breakdown



88% say the last GP they saw or spoke to was good at explaining tests and treatments

Local (CCG) average: 89% | National average: 86%

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87% say the last GP they saw or spoke to was good at involving them in decisions about their care

Local (CCG) average: 86% | National average: 82%

Show breakdown



87% say the last GP they saw or spoke to was good at treating them with care and concern

Local (CCG) average: 89% | National average: 85%

Show breakdown



96% had confidence and trust in the last GP they saw or spoke to

Local (CCG) average: 97% | National average: 95%

Show breakdown



91% say the last nurse they saw or spoke to was good at giving them enough time

Local (CCG) average: 94% | National average: 92%

Show breakdown



94% say the last nurse they saw or spoke to was good at listening to them

Local (CCG) average: 93% | National average: 91%

Show breakdown



95% say the last nurse they saw or spoke to was good at explaining tests and treatments

Local (CCG) average: 92% | National average: 90%

Show breakdown



88% say the last nurse they saw or spoke to was good at involving them in decisions about their care

Local (CCG) average: 88% | National average: 85%

Show breakdown



93% say the last nurse they saw or spoke to was good at treating them with care and concern

Local (CCG) average: 93% | National average: 91%

Show breakdown



100% had confidence and trust in the last nurse they saw or spoke to

Local (CCG) average: 98% | National average: 97%

Show breakdown



75% are satisfied with the surgery's opening hours

Local (CCG) average: 78% | National average: 75%

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85% describe their overall experience of this surgery as good

Local (CCG) average: 90% | National average: 85%

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73% would recommend this surgery to someone new to the area

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Local (CCG) average: 84% | National average: 78%

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